

CBSA ASSESSMENT AND REVENUE MANAGEMENT(CARM)

CARM is a new multi-phase, multi-year initiative that is going to modernize, streamline and transform the collection of duties and taxes on goods imported into Canada. CARM will allow trade chain partners to have an online cloud-based portal where they can view their business numbers, apply for new business numbers, make payment of duties and taxes, view their statement of accounts with CBSA and much more.

The first phase of CARM will see the Accounts Receivable Ledger (ARL) system move from the existing format to a cloud based platform, with multiple government agencies viewing only one platform. It will also move importers to a required Statement of Account (SOA) by business number instead of by account security.

Timeline

CARM will be implemented in three phases. They are as scheduled:

Summer 2020: The existing ARL system will be moved from its current data center to a cloud based platform. There will be no change in functionality for external users in this phase.

Fall 2020: The online client self-service portal will be released, implementing the first release of the new functionality under CARM for external users. This will include benefits such as online self-service portal, invoicing and payment functions.

Summer 2021: The second release of the self-service portal will introduce additional functionalities for trade chain partners including the capabilities for registration, enrolment and electronic declarations. Trade chain partners will be able to do things such as apply for a new business number, change a business name, etc.

Benefits of CARM

- The capabilities for online submission of electronic declaration
- A reduction in repetitive requests for information requirements
- Access tools for trade chain partners to classify goods for import and calculate duties and taxes
- Online payments
- Viewing account information in real time
- Making it easier for trade chain partners to interact with CBSA
- Allowing trade chain partners to control which functions and information their service providers are able to access on their behalf

How to Be Prepared for These Changes

Make sure your business number is registered to receive an SOA.

This can be done by completing the application for Electronic Data Interchange (EDI) Application for Daily Notice (DN) and SOA BSF815 found here: <https://www.cbsa-asfc.gc.ca/publications/forms-formulaires/bsf815-eng.html>.

If you are using a customs broker you will need to complete this form with them.

Links

Features and Benefits of CARM:

<https://www.cbsa-asfc.gc.ca/prog/carm-gcra/benef-initiat-avant-eng.html>

FAQ's:

<https://www.cbsa-asfc.gc.ca/prog/arl-glcc/faq-eng.html>

EDI SOA DN application:

<https://www.cbsa-asfc.gc.ca/publications/forms-formulaires/bsf815-eng.html>

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