

CARM FAQ'S:

What is CARM?



CBSA Assessment and Revenue Management (CARM) is a multi-year initiative that will transform the collection of duties and taxes for goods imported into Canada. Through CARM, the CBSA will modernize and streamline the process of importing commercial goods.

How is CARM being implemented?

CARM is being implemented in phases (called Releases) to provide sufficient time for importers to prepare and phase in new features for importers.

1 Release 1 - May 25, 2021

- ☒ Basic functions CARM client portal
- ☒ Open to importers, customs brokers and trade consultants (all other clients will gain access with Release 2)
- ☒ Ability to grant access to your portal account to third-party service providers (customs brokers, trade consultants)
- ☒ New online payment options (credit card payments, pre-authorized debit etc.)
- ☒ Tools to help classify goods and estimate duties and taxes
- ☒ Application Program Interface (API) to retrieve tariff data
- ☒ Ability to electronically request rulings and track their progress

2 Release 2 - October 2023

- ☐ Open to all trade community
- ☐ Business registration and program enrolment
- ☐ Electronic commercial accounting declarations with ability for corrections and adjustments (to replace current B3 customs coding and B2 Request for Adjustment forms)
- ☐ Changes to Release Prior to Payment requirements for bonds
- ☐ Harmonized billing cycles
- ☐ New offsetting options
- ☐ Electronic management for appeals and compliance actions

As an importer, what do I need to do during Release 1?

Register for the CARM client portal and delegate authority to your broker, and any trade consultants.

What impact does CARM have for me?

During Release 1, there is no impact to importers, the only action required is to register for the CARM client portal and delegate authority.

Where do I go to register?

Visit this link to register

<https://ccp-pcc.cbsa-asfc.cloud-nuage.canada.ca/en/auth/login>

What delegation should I grant?

We recommend delegating BAM authority to your broker, followed by pBAM authority.

I have multiple brokers, can I give authority to multiple brokers?

Yes, you can grant authority to multiple brokers.

Who at the company registers the company?

We recommend having the finance department representative(s) that handle the payment of duties and taxes register the company.

When must I be registered for the CARM portal?

You *must* be registered prior to Release 2, which is targeted to be implemented October 2023.

What is the impact of not registering for the CARM portal?

If you do not register during Release 1 there will be no immediate impact. If you are not registered and ready for Release 2, you can expect potential impacts including major delays which can halt import activity into Canada until the registration is complete.

Where can I find more CARM resources?

- Buckland CARM page buckland.com/carm
- CBSA - [CARM CBSA website](https://www.cbsa.gc.ca/carm)
- CBSA - support resources on [CARM Google Drive](#)